



RMI Insight

PROFESSIONAL SECURITY SERVICES

W I N T E R 2 0 2 2 / R M I I N T E R N A T I O N A L I N C .

A Message from RMI's Founder

Dear RMI Family,

I trust that everyone is staying safe and healthy, as we come to the slow down and hopefully the end of this pandemic, which has affected so many of our family and friends throughout the world.

After many years of working directly with people in diverse professional settings, I am so proud to hear from our clients how they are treated by our RMI Family! Thank you for all your efforts and commitment to serving our customers and each other. Without the dedication to RMI from each of you, we could have been like so many companies in America that were forced to close their doors.

Today, we still maintain our original vision of providing a Professional Security Service for our Professional Customers. Never losing sight of the true customer, "YOU" and your individual importance to us! We share a very special type of vision! A vision that will continue moving us forward with future success for years to come.

We are excited about the new business that has been acquired thru the hard efforts of our President and his sales team. Further, we are so fortunate that our existing clients are continuing to do well and are looking forward to their individual growth patterns and that they continue to look to us to be their partner to keep them safe.

All the best and thank you for your service!

#AlwaysForward!!

Rick Rodriguez, Sr.

Answering the Call

The RMI team at Cleveland Cliffs, Middletown Works, dug deep into their pockets this past holiday season for a local family in need.

Through the "Angel Tree" program, RMI adopted a family of 4, including three small children.

With donations from RMI employees, we were able to fulfill the wishes of the family and provide a warm-felt Christmas experience.

A special "Thanks" goes out to all who participated and helped make this a special Holiday Season.



RMI Security Supervisor, Robert Hollar, and Admin. Assistant, Deanna Hall, at the table of gifts to go to a local family.

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Safety Corner



Driver Safety

Recently, there have been a number of accidents by RMI officers while on vehicle patrol. There are things for drivers to consider, especially during the winter months, to help remain safe while on vehicle patrol, such as:

- Ensuring to be extra vigilant while on patrol due to issues such as longer nighttime hours reducing visibility and/or other issues like rain, snow and/or fog.
- Ensuring to adjust your driving (e.g., slow down, allow for extra space, etc.) for weather conditions, other vehicles on the road, pedestrians, etc.
- Ensuring to have a spotter when needed, such as when backing in or out of a parking space and make sure it's clear when pulling on to a roadway.
- Remember to not use a cell phone while driving. Pull over for calls.

Take a break as needed to refresh yourself (e.g., stretch, patrol on foot, etc.) before resuming patrol and/or ask your supervisor for assistance when you are too tired to drive.

Sincerely,

Richard Aparicio
RMI HR Manager

Being Prepared

On December 11, 2021, the Academy of Motion Picture Arts and Sciences (AMPAS) Security Management arranged for Personal Safety Training Incorporated (PSTI) to provide their AVADE (A-Awareness, V-Vigilance, A-Avoidance, D-Defense, and E-Escape/Environment) training to AMPAS and RMI security personnel.

The class was held in the theatre at the Pickford Center for Motion Picture Study and covered education, prevention, and mitigation of violence in the workplace. The training empowers individuals to deal with conflict, aggression, and violence in the workplace through the instructor's knowledge of safety and security, martial science, and the philosophy of peace.



Participants, from left to right: San Antonio Cash, Abel Nunez, Clarence Roshell, Christopher Davis, Alex Tafoya, David Bunche, John Edwards, Dinara Ainabekova, Shaun Kusik, Dominic Lujan (AMPAS), and Carlos Yacabalquej (AMPAS).

Keeping Vigilant

RMI wishes to thank RMI-Honda Gresham, OR security Officer, Adam Anderson for foiling thefts on more than one occasion. On December 1, 2021, while monitoring the cameras, Adam noticed a suspicious car loitering in the parking lot. He then saw an individual get out of the car and try to break into an associate's vehicle. As Officer Anderson approached to investigate, the individual got in his car and drove off.



Again, on January 19, 2022, Officer Anderson prevented a break-in. A suspicious vehicle drove into the facility and parked next to another vehicle. Two individuals got out and tried to gain access into the parked car. The individuals were told to leave, and they did as soon as they noticed that they were discovered.

Thanks Officer Anderson, for remaining vigilant and helping to keep our client's property secure!

New Site Supervisors

Alex Salgado: RMI wishes to congratulate Alex Salgado on his recent promotion to the RMI-Honda Torrance Site Security Supervisor position. Alex was born and raised in Torrance, CA, in 1989. He graduated high school in 2007, from Torrance High School, where he was a star on their baseball team. He was recognized at his alma mater with his name in the gym as athlete of the year.



He received this award and honor his senior year after he led the team in batting average and was named the league's most valuable player. Alex went on to play



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New Supervisors

collegiate baseball at CSU Dominguez Hills where he also majored in criminal justice.

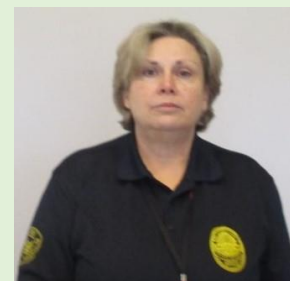
Alex started his working career as a teenager working in auto body shops assisting mechanics. He started coaching baseball and is an active member of the community that raised him. He helps to run baseball camps throughout the year with young athletes in Torrance. He still coaches the varsity Torrance High baseball team where he pushes the athletes to do their best in school and helps them get to the next playing level.

After taking some classes in criminal justice, he realized that he wanted to be in the security, investigative field. He started working for RMI in January 2012 (10-year Anniversary) as a security guard. Through the years, he has proven himself to be a dedicated and hardworking employee. He worked his way up to assistant supervisor and held this position for two and a half years before being recently promoted to lead supervisor in January 2022.

Alex currently lives in Torrance, CA with his wife, Marissa. After having to postpone their wedding multiple times due to the COVID pandemic, they recently got married, in December 2021, on their 5-year anniversary. They are expecting their first baby together. He is a proud employee of RMI and is looking forward to his new position as the lead supervisor. He is also excited to continue his service for the company and helping to protect the community.

Congratulation, Alex, on your promotion!

Rebecca Reese: RMI also wishes to congratulate Rebecca Reese on her promotion to the RMI-Honda Loudon Site Security Supervisor position. Rebecca Reese was born and raised in Eastern Tennessee. At a young age, Rebecca had the opportunity to grow up in Virginia Beach VA., and also experience her youth in Mississippi and Hawaii. In 1997, Rebecca return home to the great state of Tennessee.



Shortly after returning to Tennessee, Rebecca began a new career where she worked several years as a Security professional for the city of Knoxville Tennessee Valley Authority. Rebecca's love for security continued to grow, and because of such, she elected to move her talents as a Security professional to the Private Security sector.

Rebecca joined RMI International, in September 2006, as a Security Officer at the Honda Parts Center in Loudon Tennessee. Focused on displaying her knowledge and leadership in the private security community, Rebecca seized an opportunity, in 2007, wherein she was promoted to Assistant Security Supervisor. Rebecca continued to maintain a steadfast level of professionalism and tireless dedication toward ensuring Honda and RMI received the very best when it came to service excellence.

It was for this reason Ms. Reece was promoted, in December 2021, to the position of Site Security Supervisor of all contract Security operations at the Honda Loudon Tennessee facility.

Lt Reece currently resides in Loudon TN. Rebecca is the proud mother of 3 children and 2 beautiful grandchildren.

Please join me in congratulating supervisor Rebecca Reese on her promotion by wishing her continued success as the Site Security Supervisor of our Honda Parts Center, Loudon Tennessee.

Rebecca, **"Congratulations -- Keep up the great work"**.

Gregory Bentley
RMI Eastern Regional Manager

Congratulations!

RMI wishes to congratulate RMI-Cliffs Administrative Assistant, Kristen Dell, on the birth of her new son, Avi Martin Dell. He was born on November 23, 2021, at 10:59 PM, and weighed 7 pounds, 2 ounces and was 21 ½ inches long.



Dad, Alex, and Avi, along with Kristen, are all doing well.

Congratulations!

RMI also wishes to congratulate RMI-Honda Research and Development officer Tommy Ingle on the birth of his daughter, Jessica Mary Ingle. She was born on December 11, 2021, and weighed 6 pounds, 2 ounces.



Mom, Jocelyn Lopez, dad, and baby Jessica are all doing well.

NEW BUSINESS

RMI is pleased and grateful to announce the awarding of the Hillsdale Shopping Center account located in San Mateo, CA. The Center is 1, 300,000 square feet and provides 120 stores and services to the community.

On February 1, 2022, RMI started providing professional security services at the Center, which are delivered by over 30 RMI customer service representatives and security patrol and traffic control officers.

This location is the second large shopping center RMI has been awarded and we are looking forward to helping maintain the security and safety of this client and its patrons for a long time. RMI is also looking forward to a point in the future where clients at similar locations will also look to us for their security and safety needs.



In Recognition Of

RMI wishes to recognize those employees who have faithfully served our company and clients over the years by providing their names, time in service, and account location below – for those who have served 10-5 years with the company.

First Name	Last Name	Hire Date	Location
Alex	Salgado	01/31/2012	Honda - Torrance, CA
James	Bailey	02/08/2012	Honda - Loudon, TN
John	Routtenberg	02/09/2012	CA - MTA
Oscar	Cardenas	05/11/2012	CA - LA City
Douglas	Allen	05/16/2012	Honda - Irving, TX
Tameraia	Graham	05/21/2012	Cliffs - Rockport, IN
John	Pinckney	06/11/2012	Honda - Alpharetta, GA
Paul	Smith	08/18/2012	CA - MTA
Oscar	Escobar	10/12/2012	CA - MTA
Linda	Wills	10/24/2012	Cliffs - Middletown, OH
Marvin	Leising	11/02/2012	Honda - Greensburg, IN
William	Maxwell	01/07/2013	Honda - Greensburg, IN
Guillermo	Martinez	01/25/2013	CA - MTA
Wieser	Alacapa	02/08/2013	CA - MTA
Andrea	Wallace	02/08/2013	Honda - Irving, TX
Jorge	Anaya	02/22/2013	CA - LA City
Joseph M	Villalobos	04/09/2013	CA - MTA
Bobby	Burger	04/10/2013	Honda - Troy, OH
Gregory	Jackson	06/01/2013	Honda - Torrance, CA
Joseph	Wills	06/25/2013	Cliffs - Middletown, OH
Alfie	Rodriguez	10/18/2013	RMI Staff
John	Edwards	11/15/2013	CA - AMPAS
Natasha	Perez	11/15/2013	CA - LA City
Morris	Tyler	11/15/2013	CA - MTA
Bobby	Metzler	11/23/2013	CA - MTA
Humberto	Montoya	01/02/2014	CA - MTA
David	Gandara	01/16/2014	Honda - Santa Clarita, CA
Adina	Muro	02/04/2014	RMI Staff
Brian	Davalos	03/01/2014	Honda - Torrance, CA
Enoambong	Akoenow	03/09/2014	CA - LA City
Policarpo	Gomez	03/09/2014	CA - LA City
Marco	Torres	03/09/2014	CA - MTA
Eugene	Vallejo	03/09/2014	CA - MTA

First Name	Last Name	Hire Date	Location
Eric	Martinez	03/14/2014	CA - MTA
Luis	Bonilla	04/25/2014	CA - LA City
Marlena	Otte	04/25/2014	Cliffs - Butler, PA
Kathryn	Hale	05/18/2014	Honda - Troy, OH
Chung	Liao	06/09/2014	Honda - Irving, TX
Rosa	King	06/20/2014	CA - LA City
Carroll	Perry	07/11/2014	Honda - Gresham, OR
Sean	Ellison	07/14/2014	CA - MTA
Victor	Nevarez	07/18/2014	CA - LA City
Donald	Besaw	07/29/2014	Cliffs - Middletown, OH
Veronica	Estrada	08/16/2014	CA - MTA
Emmylou	Martinez	09/01/2014	CA - LA City
Luis	Mendez	09/02/2014	CA - Promenade Mall
Gino	Ramirez Gustilo	09/05/2014	CA - MTA
Eric	Garcia	09/12/2014	CA - MTA
Walter	Hernandez	10/10/2014	CA - MTA
Rene	Arteaga	10/14/2014	CA - LA City
Jeffery	Trotter Jr	10/14/2014	CA - MTA
Roberto	Rodriguez Jr	10/20/2014	CA - LA City
Robert	Estrada	10/30/2014	CA - MTA
Samuel	Andero	11/14/2014	CA - LA City
Kevin	Grove	11/14/2014	Honda - East Liberty, OH
Dana	Flowers	12/09/2014	CA - LA City
Joshua	Sanchez	12/09/2014	CA - MTA
Harold	Decoud Jr	12/10/2014	CA - LA City
Ariel	Maltez	12/30/2014	CA - MTA
Lansing	White	01/05/2015	Honda - Chino Hills, CA
Raymon	Bonner	01/17/2015	CA - MTA
Jorge	Garcia	01/17/2015	CA - MTA
Gilberto	Parra	01/29/2015	CA - LA City
Michael	Gomez	01/30/2015	CA - LA City
Ramon	Perez	02/05/2015	CA - MTA
John	Smiley Jr	02/10/2015	Cliffs - Butler, PA

In Recognition Of

First Name	Last Name	Hire Date	Location
Lazaro	Caldera	02/26/2015	CA - MTA
San	Seitz	03/07/2015	Honda - Longmont, CO
Marco	Knoth	03/23/2015	CA - MTA
Thomas	Harvey	03/25/2015	CA - MTA
Megan	Smith	04/01/2015	Honda - Marysville, OH
Philip	Cox	04/05/2015	Cliffs - Middletown, OH
San	Cash	04/21/2015	CA - AMPAS
Gabriel	Gabriel	05/14/2015	CA - MTA
Ricardo	Gonzalez	06/05/2015	CA - MTA
Adan	Beltran	06/12/2015	Honda - Mt. Laurel, NJ
Rachel	Barnes	07/24/2015	Honda - Greensburg, IN
Rosibel	Moran	07/31/2015	RMI Staff
Keith	Daugherty	08/24/2015	Honda - Loudon, TN
Christy	Best	09/01/2015	Honda - Loudon, TN
Edgardo	Delgado	09/28/2015	CA - MTA
Shannon	Pitts	10/01/2015	Honda - Troy, OH
Conrad	Kehn	10/08/2015	Cliffs - Mansfield, OH
Derek	Gilliam	10/12/2015	CA - Promenade Mall
Gerardo	Higuera	10/16/2015	CA - MTA
Jose	Saldana	11/14/2015	CA - MTA
Bianne	Go	11/16/2015	CA - MTA
Herman	Arias	11/19/2015	CA - AMPAS
Craig	Matthews	11/20/2015	CA - MTA
Cynthia	Stinson	11/20/2015	CA - MTA
Michael	Brown	11/23/2015	CA - MTA
Travis	Gavrity	12/20/2015	CA - MTA
Jermaine	Jones	01/04/2016	CA - AMPAS
Christopher	Kearney	01/26/2016	CA - MTA
Robert	Burns	02/04/2016	CA - MTA
Lashanta	Rendon	02/09/2016	CA - MTA
Maurizio	Botindari	02/17/2016	CA - MTA
Searle	Dickens	02/17/2016	CA - MTA
Richard	Lyles	02/24/2016	CA - MTA
Samuel	Cruz	03/11/2016	CA - MTA
Angel	Castro	03/25/2016	Honda - Torrance, CA

First Name	Last Name	Hire Date	Location
Gaerman	Manuel	04/15/2016	CA - Promenade Mall
Isaac	Reyes	04/20/2016	CA - MTA
Daryl	Hurlic	04/25/2016	Honda - Torrance, CA
Froylan	Granados	05/03/2016	CA - MTA
Rodolfo	Garcia	05/06/2016	CA - LA City
Charles	Simmons	05/18/2016	CA - MTA
Quency	Owens	05/19/2016	CA - MTA
Jermaine	Patnett	05/19/2016	CA - MTA
Andres	Arellano	06/07/2016	CA - MTA
Joseph	Labrada Jr	06/07/2016	CA - MTA
Joseph A	Clark	06/10/2016	Cliffs - Mansfield, OH
Harold	Caudill	06/27/2016	Cliffs - Middletown, OH
Charles	Dolar	06/30/2016	CA - MTA
Keith	Reed	07/06/2016	Honda - Greensburg, IN
Shaun	Kusik	07/15/2016	CA - MTA
John	Greenfield	07/18/2016	CA - MTA
Romolo	Incantalupo	08/05/2016	Honda - Chino Hills, CA
Eugene	Barnhouse	08/15/2016	Cliffs - Zanesville, OH
Christopher	Spradling	08/17/2016	Cliffs - West Chester, OH
Michelle	Guy	08/30/2016	CA - Promenade Mall
Jonathan	Rush	09/02/2016	Cliffs - Mansfield, OH
Michael	Rhodes	09/06/2016	Honda - Windsor Locks, CT
Tameka	Spence	09/20/2016	CA - LA City
Nemiah	Thompson	10/05/2016	Cliffs - Dearborn, MI
Dajananas	Lee	11/09/2016	CA - LA City
Stephanie	Castaneda	11/14/2016	CA - MTA
Genaro	Galindo	11/14/2016	CA - MTA
Eric	Benavides	11/16/2016	CA - MTA
Jose	Sanchez	11/16/2016	CA - MTA
Roseller	Labuguen	11/28/2016	CA - MTA
Stephanie	Cook	11/29/2016	Honda - Lincoln, AL
Trevor	Mcdonald	12/12/2016	CA - LA City
Javier	Durazo	12/20/2016	CA - MTA
John	Tan	12/20/2016	CA - MTA



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Verizon Wireless Discount Offer

As a reminder, any and all employees who use Verizon as their personal wireless service provider can benefit from the same discount RMI enjoys. According to Roxanne Boynton, RMI currently benefits from a 17% discount and Verizon will extend this to current RMI employees who register. Contact your supervisor for more info.

"When you lose sight of the customer, you've lost your vision for the future."

Rick Rodriguez

"The first customer is the officer."

Rick Rodriguez Jr.

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